

Express Scripts
P.O. Box 66773
St. Louis, MO 63166-6773



October 25, 2017

**Beginning January 1, 2018:
Your prescription drug benefit
is moving to Express Scripts**

Dear Fermilab Colleagues:

We're pleased to announce that, beginning January 1, 2018, Fermilab's prescription drug benefit will be managed by Express Scripts.

With Express Scripts, you will have access to:

- **Convenient home delivery services through the Express Scripts Pharmacysm.** You will be able to have up to a 90-day supply of long-term medication delivered directly to you for one home delivery copayment. A long-term medication is one that is taken to treat an ongoing condition, such as high blood pressure, high cholesterol, or diabetes.
- **Helpful resources on the Express Scripts website, Express-Scripts.com,** including the ability to order refills and renewals; check order status; compare medication costs to find potential lower-cost options under your plan; receive timely medication-related safety alerts; check claims, balances and make payments; obtain forms, and much more.
- **Stay on track with the help of the Express Scripts Mobile App,** by downloading it from your mobile app store for free. From anywhere, anytime, you can check order status, refill and renew orders, locate a pharmacy and get directions, check drug interactions, set up medication alerts, access your virtual member ID card, and much more.
- **Express Scripts Member Services representatives,** available 24 hours a day, 7 days a week to assist with questions about your benefit or orders.
- **Specialist Pharmacists, who each have expertise in the medications** used to treat a single condition, such as high blood pressure, asthma, diabetes, or cancer. Specialist Pharmacists can answer your questions about how your medications work with each other and how to make them work best for you. Since they know how your plan works, Specialist Pharmacists can also advise you on potentially reducing your medication costs.

With Express Scripts home delivery, you can save money *and* have your medications mailed directly to you. If you have refills remaining with your current home delivery pharmacy, you do not need to get a new prescription, in most cases. Your refills will automatically be transferred to the Express Scripts Pharmacy. After December 31, 2017, you can request a refill.

Getting started is easy.

- To order refills and renewals visit Express-Scripts.com and activate your account by registering with your member ID number. Once registered and logged in, you will see refills available to order in the Prescription section of the Home page.
- Mail your prescription(s) along with the required copayment with the envelope and Prescription Order Form provided with your Welcome Package.
- Call Express Scripts toll-free number found on your member ID card. You will need to have your prescription number handy when you call.
- Your doctor can fax a prescription or send it by eprescribing.

Please note that controlled substances cannot be transferred. If you take a controlled substance, you must obtain a new prescription from your doctor. Your welcome package will contain instructions for submitting new prescriptions to the Express Scripts Pharmacy.

If you have any questions about your prescription drug benefit or how to transfer a prescription from a retail pharmacy, log in at Express-Scripts.com or call the Member Services number found on your member ID card once you receive it in December.

Sincerely,

A handwritten signature in black ink that reads "Barney Gallassio". The signature is fluid and cursive, with a long horizontal stroke at the end.

Barney Gallassio
Sr. Director of Member Services
Express Scripts