



EXPRESS SCRIPTS®

**Important Benefit Update**

**Attention Member**

**IMPORTANT:**

**If you have not received your Welcome Packet, please present this letter to your Express Scripts network pharmacist to accurately process your prescriptions.**

If you have any questions about your new prescription benefit program, please contact Express Scripts' Customer Service at **866-814-7105**.



EXPRESS SCRIPTS®

**Notice to Express Scripts Participating Pharmacies**

To simplify your prescription processing, please link the cardholder and all members of their family to **Express Scripts**.

<b>Please follow the action steps listed below to enter the claim.</b>	
<b>Step 1</b>	Enter Bin # <b>003858</b>
<b>Step 2</b>	Enter Processor Control <b>A4</b>
<b>Step 3</b>	Enter Rx Group #: <b>FERMIRX</b>
<b>Step 4</b>	Enter Employee SSN
<b>Step 5</b>	Enter the member's date of birth

**NEED  
ASSISTANCE?**

Pharmacist, if you have any questions while processing the claim, please call the Express Scripts' Pharmacy Help Desk **800-922-1557**